

EMORY | Primary Care Consortium

PCC Quarterly Meeting Minutes

Wesley Woods Health Center – 5th Floor Conference Room Wednesday, October 30, 2019, 1:30-3:00 P.M. (lunch provided)

Attendees: Camille Vaughan, Chris Masi, Miranda Moore, Fred Turton, Danielle Jones, Sonya Green, Tina-Ann Thompson, Joel Shu, Ted Johnson, Ann Vandenburg, Maha Lund, Ambar Kulshreshtha, LeShea Turner, Luke Anderson, Jason Freiji, Leigh Partington, Mo Ali, Stacey Higgins, Carolyn Clevenger, Mary Pierre, Jenifer Lom

- I. Welcome and Introductions (2 minutes) (Danielle Jones)
 - a. Thanked Dr. Moore for her role(s) with us
- II. Update on Activities
 - Multidisciplinary Student Hypertension Clinic (Michele Cellai, NP) (10 minutes) (See Slides)
 - i. Discussion of physician reluctance to send patients to CD clinic/NP's
 - 1. Suggested adding this to research to determine "why" + solution(s)
 - ii. Highlighted the need for Emory to promote teamwork between providers
 - Patient communication to providers has allowed for them to look at CD clinics positively
 - b. Official Welcome (Dr. Mohammed Ali and Emily Chuba) (10 minutes)
 - i. Dr. Ali has been at Emory for 11 years
 - ii. Consults with the CDC and has Vice Chair position
 - iii. Goal: to be in top 10 of DFPM in coming years
 - iv. Made great research discovery through NIDDK grant on partners developing diabetes
 - c. TEC GIM Faculty Development Grant Program & Population Health Update (**Dr. Chris Masi**) (20 minutes) (See Slides)
 - i. Has gotten first applicant and verbal interest
 - ii. Selection committee TBD
 - iii. 2 MA to 1 Provider started at 1525 Clifton (pilot)
 - d. Pipeline Committee (Sonya Green, MMSc and Dr. Danielle Jones) (See Slides)
 - i. Suggests adding practicing physicians and APPs
 - ii. Creating guidelines for learners
 - iii. Important to understand how many learners in marketplace? Pressure on demand. How many sites?
 - iv. Suggestion to add Pam Vohra
 - v. Suggested very focused/narrow group due to difficulty getting together
 - vi. Adding someone with experience with VA and Geriatrics → follow up with Dr. Vaughan
 - vii. What are ideas that would make taking a learner easier?
 - viii. Drs of Pharmacy model is an example to look at
- III. Financial Reports (5 minutes)
 - a. Budget Update (Luke Anderson)
 - b. Sponsorship Committee Report (Antonese Wilson)



- c. Grants Committee Report (Antonese Wilson)
- IV. New Business (5 minutes)
 - a. Member Updates
- V. Meeting Wrap-up (5 minutes) (Danielle Jones)
 - a. Next meetings: January 28, 1:30-3:00 pm; look out for the announcement on next year's dates
 - i. Next years dates: April 29th, July 29th and October 28th from 1:30-3:00pm

Vision: Careers in primary care are viable, sustainable, and rewarding. Emory becomes a destination for training and working in primary care.

Mission: To promote a positive, diverse culture of collaboration and engagement that supports high value and quality patient-centered primary care, discovery and innovation.

Goals:

- To offer and sustain opportunities for excellence in clinical practice, scholarship, research, education, and leadership.
- To serve as a focal point for implementation and on-going integration of activities supporting primary care across the departments, schools, health systems and communities.
- To support further growth of high-functioning, interdisciplinary, teams, and expand the pipeline of primary care leaders, clinicians, and researchers.
- To support learner focused initiatives.

Activities:

- Faculty Engagement, Promotion, Recruitment, and Retention
- Funding Support for Student Groups, Emory Primary Care Branding/Outreach (External and Internal Audiences), Individual Project Grants
- Cataloging and Promoting Emory's Primary Care Activities/Projects/Efforts



Chronic Disease Management Clinic: Interprofessional Education

(Formerly hypertension clinic)
Internal Medicine
The Seavey Clinic

Michele Cellai, DNP Lydia Newsom, Pharm D Jason Higdon, MD Jennifer Zreloff, MD

The Emory Clinic Emory University School of Medicine Mercer University College of Pharmacy Emory University School of Nursing





Goals

- Achieve benchmarks for percent of patients at blood pressure goal
- Team Based Care-PHARMACY, MEDICINE, NURSING
- Research on Interprofessional Education



Who can be referred?

- Any patient requiring an appointment for blood pressure management
- Any patient requiring a follow-up appointment for blood pressure management



Why do it this way?

- Nurse-Driven HTN followup clinic was successful at improving BP control at Patient-Centered Primary Care (PCPC)
- Patient convenience
- Close follow up available
- Need for learners to participate in Interprofessional patient care
- Study impact of IPE on learners
- Value added service that enhances patient care



Benefits

- A care team solely focused on improving control of chronic health conditions
- An in depth review of medication and lifestyle
- Dedicated follow up time for providers that don't have time in their schedule
- Good learning experience for students- a nurse practitioner teaching MD, pharmacy, and NP students
- Peer-to-peer teaching among student





Restrictions

VISIT WILL ONLY FOCUS ON ONE CONDITION



Barriers

- ▶ Patients want to see "their" doctor/ provider
- ▶ One half day per week may not be convenient
- ▶ Doctor/ Provider does not want to refer their patient
- Some patients may be resistant to seeing students
- Some patients may be resistant to seeing a nurse practitioner





Clinic Plan

- Two students per clinic: MD/Pharmacy, MD/ NP, NP Pharmacy
- Students rotate through, ideally participating in at least two clinics during their rotation
- Students are provided with preparatory materials:
 - Evidence based guidelines
 - Clinical resources
 - Subjective/ objective data to collect and assess

Clinic Plan (cont)

- ▶ Students pre-round on patients- chart review
- Students see patient together
- Students present to NP
- Full team sees the patient







Research

- Currently in pilot phase
- Formal data collection to commence later this quarter or next
- Plan is to have some "lessons learned" to work out kinks before starting data collection



Research

- Interprofessional Education
 - To evaluate the impact of an interprofessional patient care visit on student perceptions regarding other health professions and interprofessional collaborative practice.
 - To evaluate student perceptions of learning in an interprofessional environment
 - Characterize the student-defined roles of medical, nurse practitioner, and pharmacy professionals in the provision of patient care
 - Identify perceived barriers to interprofessional engagement of medical, nurse practitioner, and pharmacy students





Research

Patients

- Survey to evaluate satisfaction with care
- Evaluation of clinic metrics pertaining to blood pressure

Students

- ▶ I-TOFT: tool for instructor to evaluate students undertaking IPE
- SPICE-R2: survey of student attitude on IPE experience

Next Steps

- Start referring patients with diabetes that require close follow up
- ► Achieve benchmarks for percent of patients with A1c below established level (9%)*
- Any patient requiring an appointment for diabetes management or follow up







Questions?

GIM Faculty Development Program & Update on Primary Care Redesign

CHRISTOPHER MASI, MD
PRIMARY CARE MEDICAL DIRECTOR
GENERAL INTERNAL MEDICINE, 1525 CLIFTON RD
OCTOBER 30, 2019



GIM Faculty Development Program

- ▶ GIM faculty receive funding every year for CME
- Requests from Primary Care faculty for additional funding to attend leadership and training conferences
- Question: Should we consider these requests as they come along or should we create a program to encourage best use of funds?

GIM Faculty Development Program

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GIM Faculty Development Program

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- Question: Should we consider these requests as they come along or should we create a program to encourage best use of funds?



"Create the damn program!"

Hospitalist Faculty Development Program

- Started in April 2019
 - Two rounds of funding per year
- Applications due in April and August
 - Indicate specific conference
 - Submit a detailed budget
 - CV in Emory faculty format
 - List SMART (specific, measurable, achievable, relevant, time-based) goals
 - Judged anonymously by panel of hospitalists
 - 4-5 awards per cycle
 - Average award is \$3,000 \$4,000
 - Expectation of scholarly activity (regional or national poster or talk)



Reena Hemrajani MD



Funding the GIM Program through SOUP

- Sharing Organizational Unit Performance
- Each division in the Department of Medicine chooses key quality metrics
- Additional Department funding shared with each division based upon achievement of goals

SOUP Metrics	FY 2019	Desired Direction	FY '19 Threshold	FY '19 Target
BLOOD PRESSURE CONTROL IN HYPERTENSIVE PATIENTS	76.5%	1	73.6%	74.7%
TIMELY ENDORSEMENT OF INBOX RESULTS - LAB/RADIOLOGY/CARDIOLOGY	95.4%	1	92.2%	95.0%
	900	FINAL	FY19	
MEETS OR EXCEEDS TARGET (2 points)	FY19 50UP Points Total Possible Potential Percentage of SOUP Points			
MEETS THRESHOLD (1 point)			A STATE OF THE PARTY OF THE PAR	
DOES NOT MEET THRESHOLD OR TARGET (0 points)		8	8	100.0%

GIM Faculty Development Program

- Modeled on Hospitalist program
- General Internists and Geriatricians
- Announced 10/18/19; initial deadline 11/15/19
- Indicate specific conference
- Indicate a mentor
- Submit a detailed budget
- CV in Emory faculty format
- List SMART goals; also indicate how this will boost attendee's leadership in a specific area and benefit GIM
- Judged anonymously by GIM panel
- 4-5 awards in FY20; each award \$4,000 \$5,000
- Expectation of scholarly activity



The Emory Clinic (TEC) General Internal Medicine (GIM) FY20 Faculty Development Awards Program Concerning Concerning Prices read the instructions (coparate attackment in serially currently. Secriment: Faculty Merelon Nione (Just, First): Class Sime Moretor (pine Institutions – please helicate whether they have invienced and approved the applications) Flasted academic body, (Indett as many on apply) General Secriment: Finguised Content Priposed Course Covere Obes. Classed Secriment: Travel of Right & Orecan) estimate. Linding estimate Free of pines 1156 (Bibbay) estimate General bodies. Classed but in early registration (I application) Total:

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1. On a separate sheet, please list 2-3 "SWART" goals (see instructions) that the proposed source will

SECTION III:

Instructions The Emory Clinic (TEC) General Internal Medicine (GIM) PTSI Resulty Development Awards Program Ageletical Instructures Ageletical I



List of Conferences

The Emory Clinic (TEC) General Internal Medicine (GIM) FY20 Faculty Development Awards Program

Association of American Medical Colleges Leadership Courses

See https://www.aamc.org/members/leadership/catalog/

- MONOT Frech Centrificate
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- Quality

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 Clinical Occurrentable improvement Boot Carry

 ACMS: Three Faces of Quality

 Assertican Azademy on Contensaciation in Healthcare (AACH): International Conference on Contensaciation in Healthcare

 Inditate for Healthcare improvement: Multiple Counsel/Programs Available

Questions?

cmasi@emory.edu



Update on Primary Care Redesign

Quadruple Aim

- Improve the health of the population
- ▶Improve patient experience
- Control costs
- Improve the work life of health care clinicians and staff

Berwick et al. Health Aff (Millwood) 2008:27(3): 759769 Bodenheimer & Sinsky Ann Fam Med 2014;12(6): 573-576



EMORY Primary Care Population Management Plan

	30 Days	60 Days	90 Days	
	(September 2019)	(October 2019)	(November 2019)	
Advance Care Planning	IT build & approval process	Provider training	 Roll-out advance care planning across primary care (tentative) 	
Healthy Start Visits (Healthy Advantage Exams)	Roll-out in LaGrange (Saturday clinics)	Continue LaGrange pilot & determine next steps	Potential roll-out in additional primary care practices	
Depression	Define billing requirements IT build & approval process.	IT build continued	 Roll-out of depression billing across all PC practices 	
Care Coordination	Training & standardization with current care coordinators Hire additional care coordinators	Hire additional embedded care coordinator for FY20 budget	Hire additional embedded coordinators AWV & TCM	
Behavioral Health Integration	Kick-off BH and PC workgroups	Behavioral Health & Primary Care meetings LCSW positions posted	Continue program development Continue to recruit LCSW (Jan/Feb start)	
2 MA: 1 Provider	Continue to develop model Delineate activities of second MA	Implement 2 MA: 1 Provider in 3 pilot sites (MOT, 1525, PH) 2 MAs hired at 1525	 Implement 2 MA:1 provider in 3 pilot sites 	
Pre-visit Planning	Continue to develop pre-visit planning process	Implement pre-visit planning standardization Develop scorecard with defined measures	Continue scorecard development All sites to working on defined measures	
Gap Closure	Hire and train gap closure staff	Post gap closure staff positions Hire gap closure staff	 Gap closure staff to focus on mammography and colorectal screening for multiple sites 	
Annual Wellness Visits	Outreach to United Healthcare Medicare Advantage patients	Focus on all patients eligible for AWVs	Focus on all patients eligible for AWVs	
Scorecard	Work on standardized population health scorecard	Design scorecard	Design scorecard with Nov/Dec rollout	
Transitional Care Management	IT build and approval process	Implement TCM in 3 pilot sites	Continue TCM roll-out with focus on high hospital discharge sites	

2 MA: 1Provider Model



Co-location



2 MAs: 1 Provider



Pre-visit Planning



MA/LPN PVP Activities

If FVP Report Indicates Message Nat Addissed in Onla Missing	MA/LPN Actions Note that SAA/LPN will receive the PVP Report the day prior to cost patients with a marker
1. Degression Screening	Standard part of receiving.
J. Body Mess Index	Standard part of rooming
3. Sood Pressurer 140/90 min.	Repeat SF F 140/90 or higher, record both measures, Goal is to make ASBF measure.
Hg	The standard when second 6P is 145/90 or fights
A, MARA: Poemy Controlled - HNAD: 19%	POC A1c, physician will intensify therapy.
5. Barcast Atc Montroleg	POC ASC P OLA
6. Foot fixes	Shoes and socks aff, MA/LPN or provider performs and constants. Pawerform.
T. Nephropathy Manitoring	Provider orders (MA/LPN proposes order & provider signs).
8. Madia Pherapy in Claserton	Monitor orders
9. Elpid Penel	Proxider provis (MAJLPN proposes order & provider signs).
18. Colorectal Caroor Screening	
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M.E. activitie to request report	Fac 804 to appropriate office to request a copy of the managinary		
MA action when report her's	MA passes the on to UM receiving faces UM receives faces, applies STAMF and puts in proceder box for receive		
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MA activity to request report			
M4 action when report rec's	MA passes by an to UPN receiving flaxes UPN received flaxes, applies STANF and puts in provider box for review		
MA action to update Health	Go to the recommendation sats in Flower Chart		
Maintenaco, Nacomine Bations	Select resistance Consumers according to disposition of manager (Perspone, Refines, Destines, Privacy forms, Selection (Privacy Trib) or consultation to considerable and operated consultation of most MA and provider uses the same rates, More present to create see dispositions or resistant Manager (Privacy Trib) or consultation of Finesy disease Charles and any other consumers.		
11. Presymonia Verrination			
MA activity prior to comming	MA activity prior to coming Select parient revord in Power Chart		
MA activity during recenting			



Questions?





Our Mission



To encourage students across our spectrum of learners to enter primary care, especially at Emory







Pipeline Committee Invited Members

Chair

• Sonya Green

Medical School

- Porsha Clayton
- Emily Herndon
- · Mary Pierre
- Eva Rimler

Administrative Partner

• Michelle Murphy

Residency Programs

- · Stacy Higgins
- · Jennifer Lom
- · Miranda Moore

APP Programs

- · Carolyn Clevenger
- · Maha Lund
- · Katrina Singh
- · Practicing APP(s) TBA



Primary Care Consortium





Our Potential Projects





